

# What they say now

## *(CLA and Care Leavers)*

*'It was good'  
(11)*

*'It went really well because I got a lot of information and she gave me some good items' (15)*

*'I am very happy with your services and you covered everything in detail'  
(Carer)*

*'Good and detailed, explained advice on what to do for hygiene and intimate relations'*

*'Interesting update on myself. Learnt a lot about myself'  
(16)*

*Thorough check, language was appropriate to B's age, was sensitive to his feelings and wishes' (Carer)*

*'It was good but also it was long kind of. It was really helpful and interesting'*

# What they say now

*(Team managers)*

*'I am very impressed and pleased with the service they are offering to our CLA children and am remarkably impressed with the effort and success they have achieved with engaging and completing RHA for two of our most difficult to engage young people YM and DM, who both have refused to attend RHA. YM especially has been refusing to attend since Feb 2013 and DM since Dec 2014. The CLA nurses have met with both young boys and completed these very outstanding RHA. Well done and thank you.'*

*"I would like to confirm that there is a massive improvement of conducting initial health assessment and review of the health assessment for looked after children in UASC & Leaving Care Service. There is a follow up with social workers completing the form within 5 working days this is working very well."*